

TECHLORE

“Insider Tips To Make Your Business Run Faster, Easier And More Profitably”

INSIDE THIS ISSUE:

Is Your Old, Outdated Phone System Causing You More Problems Than It's Worth?	page 1	Take Your Profit First, Always	page 3
Free Report	page 2	The Lighter Side	page 4
Social Media Marketing Tools: 8 Picks	page 2	Internet Vigilance	page 4
Shiny New Gadget Of The Month	page 3	Monthly Trivia Question: Win a \$25 Gas Card!	page 4



“As a business owner, you don't have time to waste on technical and operational issues. That's where we shine! Call us and put an end to your IT problems finally and forever!”

-Jim Stackhouse
Neolore Networks Inc.

Is Your Old, Outdated Phone System Causing You More Problems Than It's Worth?

If you think you have outgrown your current phone system and are tired of constant downtime, dropped calls, repairs and maintenance, it might be time for you to consider a VoIP system for your office.

The right VoIP system can likely save a considerable amount of money AND give you more features and flexibility to support customers, drive sales and manage calls throughout your office.

Here Are 3 Big Reasons Why Thousands Of Small Businesses Are Trading In Their Current Phone System For VoIP:

1. Drastically reduces your phone bill. If you have multiple offices, or even remote workers, new voice-over IP technology integrates your data and voice networks to drastically reduce long distance and lease line charges you are currently paying.

2. Eliminates expensive technician visits. These new systems are built so that your current IT person or company could easily maintain it in-house. No more waiting around for high-priced phone to show up or paying high service call fees.

3. FREE voice mail, auto attendant, call processing, automatic call distribution. New VoIP systems come with all features included. À la carte add-ons are now a thing of the past. Imagine a phone that can automatically get to you

anywhere and everywhere with a click of the button and much more. If you are thinking about switching to VOIP or want to learn more about VOIP and if it's right for you, contact us today at 613-594-9199



Free
Report
Download

If You Are Considering Cloud Computing For Your Company - Don't, Until You Read This

If you are considering cloud computing or Office 365 to save money and simplify IT, it is extremely important that you get and read this special report, "4 Critical Facts Every Business Owner Must Know Before Moving Their Network To The Cloud."

Claim Your FREE Copy Today at <http://www.neolore.com/free-stuff/reports/>



Social Media Marketing Tools: 8 Picks

New social media marketing tools seem to pop up every day, so here's some help sorting the best from the rest:

- 1. Mention: Google Alerts for the social web.** Mention helps you monitor your brand's presence on social networks, forums, blogs and more. It also includes social features that allow you to respond to mentions of your brand and to share industry news that you find.
- 2. Buffer: Social media publishing plus powerful analytics.** Buffer is a powerful social media tool that lets you schedule your updates to Twitter, Facebook, LinkedIn, Google + and App.net.
- 3. Feedly: Content discovery.** Finding great content to share with your audience is easy with Feedly. Not only can you subscribe to RSS

feeds to keep on top of industry blogs and news sites, you can also use Feedly to discover new content related to your topics of interest.

- 4. Twitter Counter: Track Twitter progress.** It can be easy to lose track of how your Twitter account is growing; that's where Twitter Counter comes in. It's a free service that tracks changes in your follower count and predicts future growth over time.
- 5. Zapier: Link favorite social services.** Zapier connects the services you use independently. For example, if your team uses HipChat to keep in touch, you can use Zapier to set up automatic notifications inside HipChat rooms for Tweets, MailChimp campaigns or new RSS items.

- 6. Bottlenose: Intelligence for social networks.** Bottlenose features a real-time search engine that queries all public information from social networks and groups and displays it in algorithmic order of importance. The result is a stream of content ranked by most to least important.

- 7. Followerwonk: Follower analysis for Twitter.** Although you can use a tool like Twitter Counter to watch the growth of the number of your Twitter followers, you may need to analyze your followers more carefully. Followerwonk breaks down your followers into demographics so you can understand them better.

- 8. Quintly: Social analytics for brands.** Quintly is a powerful tool for in-depth social media analytics, helping you track your business's

social media performance on Facebook, Twitter, YouTube, Google+, LinkedIn and Instagram. Quintly also has benchmarking features that help you understand how your performance compares to that of competitors and to industry averages.



Shiny New Gadget Of The Month: GOkey



GOkey is a multifunctional device for your smartphone that fits right on your keychain. It contains a battery and a charging cord, meaning it can charge your phone for up to 2 hours of use from its battery power source. You can also use it as a USB Charger charging your GOkey as you charge your phone. To check the battery life of your GOkey you can just shake the device and it will tell you. It also contains a 8, 16, or 32GB flash drive, so you can take

your pictures, videos, files and music with you, and your information can be securely stored and password protected. GOkey also connects to your phone via Bluetooth up to 100 yards, meaning if you cant find your keys, you can use your phone's GOkey app to locate them. If you can't find your phone, you can press the button on the GOkey to make your phone ring to locate it. To order one today go to www.indiegogo.com/projects/gokey-battery-memory-remote-all-on-your-keyring

Take Your Profit First, Always

The formula for profitability has been established for ages. Every business owner, CEO, freelancer and entrepreneur knows it. It is required by Generally Accepted Accounting Principles (GAAP), which is enforced by the SEC in the US and the International Accounting Standards Board internationally.

GAAP's fundamental formula for profit is simple:

Sales – Expenses = Profit

There is just one problem... the formula hurts profitability. There is a reason that 21 million out of 28 million small businesses in the US are surviving cheque to cheque. It's not that 21 million people are smart enough to start and build a business, yet not smart enough to turn a profit—it's that they are relying on a flawed formula. "Sales – Expenses = Profit" is a lie. The formula doesn't yield a profit.

Logically, of course, the formula is sound. A business must first sell in order to generate inbound cash flow. Then the business deducts the expenses utilized to

eliver its product or service and to run its operations. What remains is profit.

While the GAAP formula makes logical sense, it ignores the fact that it is managed by people. We are, first and foremost, emotional beings, prone to ignore (or even defy) logic.

Arguably, money is the ultimate resource. In GAAP's "Sales – Expenses = Profit" formula, the business owner sees the cumulative deposits (resource) from sales and has a propensity to conclude that all the money is available for expenses (the demand expands to match the supply). The new equipment purchase is justified because the money is there. A new hire starts, because the money is there. Profit? It is an afterthought. Therefore, there rarely is any.

Sales – Profit = Expenses

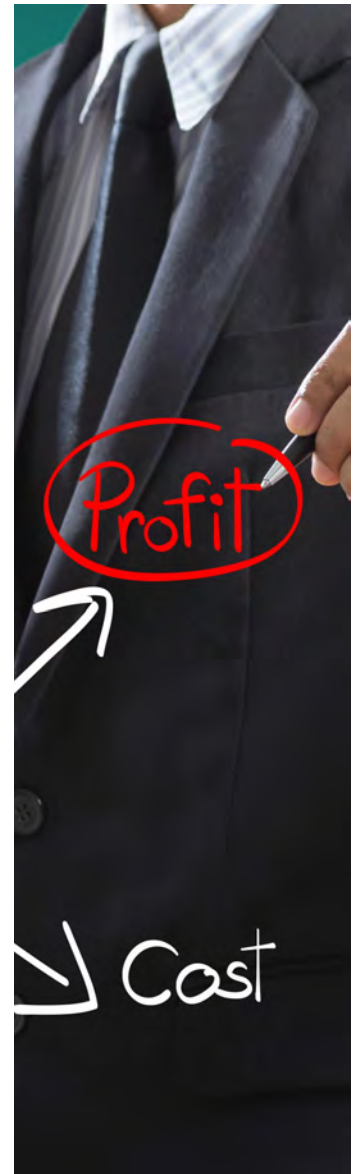
Mathematically, the formula is identical to GAAP's. But from the perspective of human behavior, the Profit First formula is radically different. In the Profit First formula, a preset percentage of deposits generated through sales are

first allocated to profit. The remainder is used to pay expenses.

In practice, as deposits from sales come in, a predetermined percentage—for example 15%—is immediately transferred to a separate profit account. The remainder is available for the business leader to run business as usual. The business owner will see his available cash (which has had the profit already deducted) and make decisions accordingly. The new equipment purchase may be delayed, or a more cost-effective alternative may be found. A new hire won't be made because the money is not there, and perhaps the entrepreneur will conclude it was unnecessary in the first place.

GAAP offers so much more in business insights than most entrepreneurs could imagine, but it does fall short on working with an entrepreneur's "bank balance" habit. I have become an advocate for the Profit First approach to cash management, because of the one thing it does do extremely well. It works with the natural habit of business owners.

Profit First has transformed my own businesses for the better (if you consider consistent profits better). Admittedly, Profit First is not the panacea to all cash-flow problems, but it surely makes profit a habit.





The Lighter Side: Cake, Presents & Embezzlement

There's nothing like a birthday party complete with an over-the-top cake, mounds of balloons and presents stacked to the ceiling. No, we're not talking about Miley Cyrus' 23rd birthday extravaganza, we're talking about the surprise birthday bash

Ruth C. Amen threw for her boss, without approval. The lavish party raised eyebrows and led to a review of the office manager's accounting practices. Turns out Amen had been embezzling money from the business to pay her personal credit card debt. She also cut extra paychecks for herself, "forgetting" to deduct insurance costs from them. Maybe Amen felt bad about stealing and wanted to make

up for it somehow, but all of the birthday cakes in the world wouldn't quite cover the \$181,674 she stole. When the last candle was blown out, Amen was found guilty of Grand Theft and Scheme to Defraud, both felonies. Next time, buy a card; it's much less suspicious.



Internet Vigilance

Despite constant development in security and stability, the Internet still remains very much a Wild West landscape. You can navigate through it, but you never know when you might encounter a hidden danger. Threats exist on a global scale.

Cybercriminals want information. They don't care whose information they access and steal, or what damage they do. They want to take what they can get and they want to sell it. There are people who do this for a living. This morning, in the period of one minute, there were hundreds of cyber-attacks originating in China, targeting the United States.

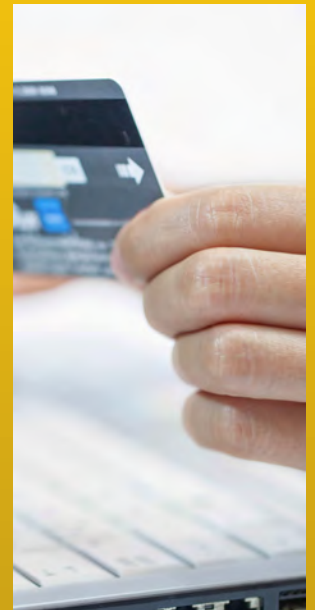
**What can you do?
Stay vigilant.**

Visit web sites you know and trust: This is the simplest and most effective way to keep safe.

Keep your web browser and computers up-to-date with the latest patches and security updates: While your office computers are kept up-to-date automatically as long as you're covered by any of our maintenance plans, you still need to keep an eye on updates for your home computer(s). Don't ignore these updates!

Know web sites you input personal information or credit card information into are secure: Look at the address bar. If you see "https" you are on a secure web page. If you see "http" you are not on a secure web page.

Make web sites you visit more secure: Browser extensions, such as HTTPS Everywhere, help make web browsing more secure. HTTPS Everywhere takes standard "http" web pages and secures them with "https" by automatically directing you to the secure version of the site. It's not compatible with every web page, but it goes a long way in protecting you.



Who Else Wants To Win A \$25 Gas Card?

The Grand Prize Winner of last month's Trivia Challenge Quiz is Mary H! She was the first person to correctly answer last month's quiz question: What's a simple way to use e-mail more efficiently?

Now, here's this month's trivia question (The answer can be found in this newsletter). The winner will receive a \$25 gas card!

Question: What's a simple way to stay vigilant on the internet?

Call (613) 594-9199 right now with your answer!